

Master Restorer JOLANTA STENSON

European Restorations Inc.
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RESTORATION POLICIES

1. For insurance purposes: full documentation including damage assessment and restoration's estimate is available for a fee of \$125.
2. Rush restorations are available upon request for an additional fee of 20%
3. To begin restorations 50% of the estimate is required.
4. Balance is to be paid in full and items picked up within 5 business days after notification.
5. For items being mailed, balance is to be paid in full within 10 business days after notification.
6. A 10% per day interest fee will be charged on all unpaid balances after the due date.
7. If items are not picked up by the due date there will be \$5 fee per item for storage per day.
8. No items leave our premise without being paid in full.
9. A \$35 fee will be assessed for all returned checks due to cancelation or insufficient funds.
10. Legal action will be taken for any bad check payments not made good in cash within 5 business days.
11. After 14 days, it will be presumed that you have abandoned your items and it will be disposed of, unless prior arrangements have been made.
12. For items being mailed through USPS, UPS, FEDEX or any carrier, there will be an additional \$15 fee for handling to the facility.
13. The restorer may not be held responsible for misplaced or lost packages by ANY CARRIER.
14. The restorer may not be held responsible for any damages made to the items due to fire, hurricane, twister or any other natural disasters.
15. The restorer may not be held responsible for any damages after the items leaves the premises.
16. Properly cared for, restored items are guaranteed not to chip, peel, or deteriorate.
17. Guarantee is void when item is sold or given to another person.

DATE -----
FULL NAME -----
SIGNATURE -----

Please read, date and sign above. Please fax or mail me the original dated and signed document. Please make a copy to keep for your own records.